

ISS UK&I Primary School Nutrition Information Policy

October 2025

PURPOSE

ISS school menus are designed to cater for most of the school pupil population, however menus or meals may need to be adapted (special diet menu) or further information may need to be provided for pupils with medical dietary requirements. Medical dietary requirements may be due to a food allergy, intolerance, coeliac disease or other medical conditions. It is important to us that children who have medical dietary requirements are able to enjoy school mealtimes alongside their peers and we strive to accommodate this where it is safe for us to do so.

This policy supports the **ISS UK&I Primary Medical Dietary Safeguarding Policy** and **ISS UK&I Primary Medical Dietary Safeguarding Procedure** and is designed to enable parents/guardians, who have requested energy and/or nutrition information, to make an informed decision as to whether school meal provision will be suitable and safely meet the medical dietary requirements of their child.

SCOPE

This policy applies to the ISS UK&I primary school food business and governs the dietary safeguarding of pupils with food allergy, intolerances, coeliac disease and/or other medical dietary requirements who require the provision of nutrition information and/or special diet meals or menus.

POLICY STATEMENT

The following information explains the policy by which ISS is able to cater for pupils with medical dietary conditions that require energy and/or other nutritional data to be provided.

Nutrition Data Source

ISS works closely with our suppliers to control the products that are used on menus and on site, we only use products from an Approved Buying List (ABL). These products are only made available to the kitchen teams once they have been approved by the ISS Nutrition and Procurement Teams.

Nutrition information is provided to ISS by our food and ingredient suppliers. This information may be manufacturer supplied information, as provided on food labelling, or typical nutritional values using standard UK nutrition data.

When a product or ingredient is added to the ABL (or an existing product specification alters), the nutrition (and allergen) data provided by the supplier is automatically uploaded onto the

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ISS recipe and menu analysis software system (Saffron). It is this data which is used to calculate the nutrition content of recipes, per average serving, and nutrition information reports created.

Data Accuracy & Variances

Whilst ISS works closely with our suppliers to ensure the most accurate and up to date information is accessible, ISS is unable to guarantee complete data accuracy.

Energy and nutrient values provided are system generated approximates based on the data provided by the manufacturers. The values provided in the nutrition report are calculated using Saffron, per portion served, according to the recipe in the system. It is important to note that values may vary during preparation and/or service and as such nutrition information should be regarded as the closest possible estimated figures.

Please be aware that ISS Education is a school catering business and not a dietetic and/or medical catering business. If you feel your child's dietary requirements are of high risk, where our catering services may be unsuitable and/or do not meet the needs of your child, then we would suggest making alternative catering arrangements.

Data Request

Nutrition reports for your school contract area's menu, containing energy and nutrition information, will be provided following completion of the **ISS UK&I Primary Medical Dietary Safeguarding Procedure**.

If your child has other medical dietary requirements, an individual special diet menu will be created for your child and issued with the nutrition report following completion of the **ISS UK&I Primary Medical Diet Safeguarding Procedure**.

DATA PROTECTION

Please see the Medical Diet Referral Form for details on how any data provided will be managed and protected.

CHANGE LOG

Date of Change	Author of Changes – Name and a Job Title	Short Summary of Changes
01.10.25	Ruth Harrison, Company Nutritionist	Updated wording
01.10.25	Lisa-Marie Huggins, Head of Nutrition	Updated wording